

# SUNPARK ELECTRONICS CORPORATION

16200 S. Figueiroa Street, Gardena, CA 90248  
T: 866-478-6775 • F: 310-324-4020 • www.sunparkelectronics.com

## Sunpark Electronics Corporation Electronic Ballast Limited Warranty

### **Length of Warranty and Coverage**

Sunpark Electronics Corporation warrants to the original purchaser that lamp ballasts manufactured by Sunpark Electronics Corporation shall be free from defects in material and workmanship. The warranty period of the electronic ballast will be determined from the date of manufacture as indicated by the date code stamped on each product and will be covered as follows:

OEM Ballasts*	2 years
Normal Power Factor Electronic Ballasts	2 years
High Power Factor Electronic Ballasts**	5 years

**Caution:** All electronic ballasts installed in enclosed fixtures, especially those using Circline lamps, Biax, PL-type will have a warranty of two (2) years. Please check with Sunpark Electronics Corporation in reference to temperature restrictions.

Sunpark Electronics Corporation's obligation hereunder is limited to repair or replacement, at Sunpark Electronics Corporation's discretion, of any electronic ballasts proving defective during the warranty period.

\*OEM ballast, whether OEM-designed or designed and manufactured by Sunpark Electronics Corporation, bearing Sunpark label or private label, are warranted for 2 years. A separate warranty document is provided to the OEM under this product group. Please call for assistance.

\*\*High Power Factor (HPF) electronic ballasts - If major batch defective is found within 3 years and in need of recall for all units after proper installation and usage, Sunpark Electronics Corporation will offer an one-time labor allowance set at the industry standard of \$10.00 per unit. If after 3 years, Sunpark Electronics Corporation will only offer free replacements.

### **Warranty Conditions**

Sunpark Electronics Corporation only extends the Warranty to the original purchaser of the electronic ballasts. Proof of purchase is required for repair/replacement.

The warranty does not apply if the ballast is subjected, negligently or intentionally to improper storage temperature, installation, use, and/or maintenance.

Electronic ballast installation and operation must comply in accordance with the current standards/rules of:

- National Electrical Code (NEC)
- Underwriters Laboratories Inc. (UL)
- American National Standards Institute (ANSI)

The electronic ballast must also adhere to the instructions, specifications and guidelines for installation, maintenance, proper application and/or operation of the electronic ballast and also to that of the equipment/fixture containing the ballast.

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Additionally, this warranty is not applicable to Sunpark Electronic Corporation electronic ballasts that have been subjected to ambient temperature exceeding 50°C and/or any ballast where the hottest spot on the ballast case (sometimes marked TC point) exceeds 75°C.

## **Warranty Services**

If the Sunpark Electronics Corporation electronic ballast falls within the warranty time period and appears to have failed, contact Sunpark Electronics Corporation at 866-478-6775 to submit a warranty claim. Failure to follow this procedure shall void this warranty. After receiving proper authorization, the user shall return the product to Sunpark Electronics Corporation at the user/customer's expense.

Sunpark Electronics Corporation reserves the right to examine all failed electronic ballasts, and reserves the right to be the sole judge as to whether any electronic ballast are defective and covered under this warranty, to either replace or repair the electronic ballasts.

Sunpark Electronics Corporation is not responsible for any labor cost related to defective ballast.\*\* Sunpark Electronic Corporation warrants only electronic ballasts manufactured by Sunpark Electronic Corporation, not products manufactured by others.

## **General Provisions**

Sunpark Electronics Corporation will not under any circumstances, whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise, be liable for special or exemplary damages, including but not limited to loss of profits or revenues, loss of use of the ballast or any other goods or associated equipment, damage to any associated equipment, cost or capital cost or substitute products, facilities or services, down time cost or claims of claimant's customers. Sunpark Electronics Corporation's liability on any claim of any kind for any loss or damages arising out of, resulting from or concerning any aspect of its agreement with a buyer or from the products there under shall not exceed the price of the specific ballast or ballasts which gives rise to the claim. This warranty only covers ballasts sold by Sunpark Electronic Corporation to OEM fixture manufacturers and installed in fixtures by them. Ballasts installed by anyone else are not covered. This warranty gives the claimant specific legal rights. This warranty is construed and enforced under the internal laws of the State of California. A particular claimant may also have other rights, which vary from state to state.

**SUNPARK ELECTRONICS CORPORATION MAKES NO OTHER GUARENTEE OR WARRANTY OTHER THAN THE LIMITED WARRANTY EXPRESSLY SET FORTH ABOVE. ANY IMPLIED STUTTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR OTHER EXPRESS OR IMPLIED WARRANTY OF ANY KIND, STATUTORY OR OTHERWISE, HEREBY IS DISCLAIMED AND EXCLUDED.**